

Quality Policy



FB Contracting is committed to satisfying the requirements and expectations of our clients and customers. We realise the importance of quality in all aspects of our work and we recognize that our employees are each responsible for producing quality workmanship and services. An effective Quality Management System has been identified as a key priority to achieve FB Contracting business objectives and overarching organisational vision.

FB Contracting places high importance to the company's competitiveness based on consistent quality of products and services that we provide, traditionally this has led to repeat business resulting from customer satisfaction. Ongoing development of our operations and remaining observant for new technology based innovations allows us to adopt any relevant best practice ideas timely and efficiently.

FB Contracting is committed to:

- Continuing to ensure that our Quality Management System meets the requirements of AS/NZS ISO 9001:2008;
- Provide objective evidence that the planned Management System is implemented and maintained with constant monitoring and reviewing of the effectiveness in accordance with management policies;
- Continually improve the effectiveness of the management system;
- Deliver products on time, safely, within specification and budget, ensuring all contractual requirements are met or exceeded;
- Providing training to workers to ensure our systems are effectively implemented and responsibilities are communicated to all workers performing duties on behalf of the organisation;
- Maintain effective communications with our clients as an integral part of ensuring compliance with the specifications and requirements;
- Comply with all applicable laws, regulations, statutory obligations and relevant voluntary Codes of Practice.
- Ensuring the policies and procedures continue to be appropriate by initiating regular reviews to check effectiveness and ongoing relevance, and the company regularly review the needs and expectations of our customers, and initiate continuous improvement activities to meet these expectations.

The Quality policy will be communicated to all workers, in addition to ensuring they are aware of their individual quality obligations, and will be made available to all interested parties.

Our success will be driven by the value we bring to our projects. It will be our commitment to ensure that this policy is implemented in a co-operative work environment.

A handwritten signature in black ink, appearing to read 'Adam Fewster'.

Adam Fewster
Managing Director
FB Contracting Pty Ltd

Date: 31/05/2017